

Case Study – Financial Risk Assessment

Community College XYZ

Overview

This case study describes the flow of a Top-Down, Risk-Based Approach for example Community College XYZ. Within this case study, we have examples of the following types of internal control weaknesses:

- Internal Control Weakness in a Narrative (page 8)
- Internal Control Weakness in a Walkthrough (CR-6 page 12)
- Internal Control Weakness in a Test (page 16)

This case study is not all-inclusive and is to be used for informational purposes only.

Case Study – Financial Risk Assessment

Community College XYZ

Financial Statements

FY 2011 Financial Statements

ASSETS

Current Assets:

| | |
|--------------------------------------|------------------|
| Cash and Cash Equivalents | 3,700,000 |
| Restricted Cash and Cash Equivalents | 1,100,000 |
| Receivables, Net (Note 3) | 1,200,000 |
| Inventories | 80,000 |
| Notes Receivable, Net (Note 3) | 2,300,000 |
| Total Current Assets | <u>8,380,000</u> |

Noncurrent Assets:

| | |
|--|--------------------|
| Restricted Due from Primary Government | 5,400,000 |
| Capital Assets - Nondepreciable (Note 4) | 20,000,000 |
| Capital Assets - Depreciable, Net (Note 4) | 90,000,000 |
| Total Noncurrent Assets | <u>115,400,000</u> |
| Total Assets | <u>123,780,000</u> |

LIABILITIES

Current Liabilities:

| | |
|--|------------------|
| Account Payable and Accrued Liabilities (Note 5) | 5,600,000 |
| Unearned Revenue | 800,000 |
| Funds Held for Others | 100,000 |
| Long-Term Liabilities - Current Portion (Note 6) | 300,000 |
| Total Current Liabilities | <u>6,800,000</u> |

Noncurrent Liabilities:

| | |
|--------------------------------|------------------|
| Long-Term Liabilities (Note 6) | <u>1,500,000</u> |
| Total Noncurrent Liabilities | <u>1,500,000</u> |
| Total Liabilities | <u>8,300,000</u> |

NET ASSETS

Invested in Capital Assets, Net of Related Debt 110,000,000

Restricted for:

Nonexpendable:

| | |
|------------------------------|-----------|
| Scholarships and Fellowships | 1,535,000 |
| Instructional Programs | 30,000 |
| Faculty and Staff Awards | 25,000 |

Expendable:

| | |
|------------------------------|-----------|
| Scholarships and Fellowships | 1,000,000 |
| Loans | 2,000 |
| Instructional Programs | 538,000 |
| Capital Projects | 800,000 |
| Other | 150,000 |

| | |
|------------------|---------------------------|
| Unrestricted | 1,400,000 |
| Total Net Assets | <u><u>115,480,000</u></u> |

Case Study – Financial Risk Assessment

Community College XYZ

Financial Statements

FY 2011 Financial Statements (continued)

REVENUES

Operating Revenues:

| | |
|--|-------------------|
| Student Tuition and Fees, Net (Note 8) | 11,100,000 |
| Federal Grants and Contracts | 5,400,000 |
| State and Local Grants and Contracts | 100,000 |
| Sales and Services, Net (Note 8) | 450,000 |
| Other Operating Revenues | 18,000 |
| Total Operating Revenues | <u>17,068,000</u> |

EXPENSES

Operating Expenses:

| | |
|------------------------------|-------------------|
| Salaries and Benefits | 50,000,000 |
| Supplies and Materials | 5,000,000 |
| Services | 10,000,000 |
| Scholarships and Fellowships | 6,000,000 |
| Utilities | 800,000 |
| Depreciation | 2,000,000 |
| Total Operating Expenses | <u>73,800,000</u> |

| | |
|----------------|---------------------|
| Operating Loss | <u>(56,732,000)</u> |
|----------------|---------------------|

NONOPERATING REVENUES (EXPENSES)

| | |
|-----------------------------|-------------------|
| State Aid | 40,000,000 |
| County Appropriations | 13,500,000 |
| Noncapital Grants | 2,000,000 |
| Noncapital Gifts | 80,000 |
| Investment Income | 6,500 |
| Other Nonoperating Revenues | 22,000 |
| Net Nonoperating Revenues | <u>55,608,500</u> |

| | |
|----------------------------|-------------|
| Loss Before Other Revenues | (1,123,500) |
|----------------------------|-------------|

| | |
|--------------------|--------------|
| State Capital Aid | 2,000,000 |
| County Capital Aid | 6,000,000 |
| Capital Grants | <u>2,000</u> |

| | |
|------------------------|-----------|
| Increase in Net Assets | 6,878,500 |
|------------------------|-----------|

NET ASSETS

| | |
|----------------------------|---------------------------|
| Net Assets - July 1, 2010 | <u>108,601,500</u> |
| Net Assets - June 30, 2011 | <u><u>115,480,000</u></u> |

Case Study – Financial Risk Assessment

Community College XYZ

Materiality & Account Risk

| Legend | |
|--------|------------------------|
| | Auto Calculating Field |
| | User Entry Field |
| | Copy from PY Fin Stmt |

| Materiality Threshold | |
|-----------------------|------------|
| 1% | Low=1 |
| 1% - 5% | Moderate=2 |
| 5% | High=3 |

| | |
|--------------|----------|
| Prepared by: | T. Smith |
| Reviewed by: | J. Doe |

| Materiality | | | Account Risk Assessment | | | | | | |
|--|--------------------|-------------|-------------------------|--------------------|------------------------|--------------------------|---------------|-------------|----------------------------------|
| Account/Sub-account | Account Balance | Materiality | Size and Composition | Transaction Volume | Transaction Complexity | Subjectivity/ Estimation | Inherent Risk | Total Score | Stop or Continue to Process Risk |
| Balance Sheet | | | | | | | | | |
| Use FY 2011 Financial Statements | | | | | | | | | |
| Assets | | | | | | | | | |
| Cash and Cash Equivalents | 3,700,000 | High | 3 | 3 | 2 | 1 | 3 | 12 | Continue |
| Restricted Cash and Cash Equivalents | 1,100,000 | High | 3 | 3 | 2 | 1 | 3 | 12 | Continue |
| Receivables, Net (Note 3) | | | | | | | | | |
| Students | 400,000 | Moderate | 2 | 3 | 1 | 3 | 3 | 12 | Continue |
| Other | 200,000 | Moderate | 2 | 1 | 1 | 1 | 2 | 7 | Stop |
| Inventories | 80,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Receivables, Net (Intergovernmental) | 2,300,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Restricted Due from Primary Gov't | 5,400,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Capital Assets - Nondepreciable | | | | | | | | | |
| Land | 18,000,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Construction in Process | 2,000,000 | High | 3 | 1 | 2 | 1 | 1 | 8 | Stop |
| Capital Assets - Depreciable, Net | | | | | | | | | |
| Buildings | 75,000,000 | High | 3 | 1 | 1 | 2 | 1 | 8 | Stop |
| Machinery & Equipment | 12,000,000 | High | 3 | 2 | 1 | 2 | 3 | 11 | Continue |
| General Infrastructure | 3,000,000 | High | 3 | 1 | 1 | 2 | 1 | 8 | Stop |
| Total Assets | 123,780,000 | | | | | | | | |
| Less Capital Assets, Net | 110,000,000 | | | | | | | | |
| Total Assets Net Capital Assets | 13,780,000 | | | | | | | | |
| Liabilities | | | | | | | | | |
| Accounts Payable and Accrued Liabilities | | | | | | | | | |
| Account Payable | 1,100,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Accrued Payroll | 1,500,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Account Payable - Capital Assets | 3,000,000 | High | 3 | 2 | 1 | 1 | 1 | 8 | Stop |
| Unearned Revenue | 800,000 | High | 3 | 1 | 2 | 1 | 1 | 8 | Stop |
| Funds Held for Others | 100,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Long-Term Liabilities - Current Portion | 300,000 | Moderate | 2 | 2 | 2 | 1 | 1 | 8 | Stop |
| Long-Term Liabilities (Note 6) | 1,500,000 | High | 3 | 2 | 2 | 1 | 1 | 9 | Continue |

Case Study – Financial Risk Assessment

Community College XYZ

Materiality & Account Risk (continued)

| Materiality | | | Account Risk Assessment | | | | | | |
|--|-------------------|-------------|-------------------------|--------------------|------------------------|--------------------------|---------------|-------------|----------------------------------|
| Account/Sub-account | Account Balance | Materiality | Size and Composition | Transaction Volume | Transaction Complexity | Subjectivity/ Estimation | Inherent Risk | Total Score | Stop or Continue to Process Risk |
| Operating Statement | | | | | | | | | |
| Revenues | | | | | | | | | |
| Use FY 2011 Financial Statements | | | | | | | | | |
| Student Tuition and Fees, Net | 11,100,000 | High | 3 | 3 | 2 | 3 | 1 | 12 | Continue |
| Federal Grants and Contracts | 5,400,000 | High | 3 | 3 | 1 | 1 | 1 | 9 | Continue |
| State and Local Grants and Contracts | 100,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Sales and Services, Net | 450,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Other Operating Revenues | 18,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| State Aid | 40,000,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| County Appropriations | 13,500,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Noncapital Grants | 2,000,000 | Moderate | 2 | 2 | 2 | 1 | 1 | 8 | Stop |
| Noncapital Gifts | 80,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Investment Income, Net | 6,500 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Other Nonoperating Revenues (Expenses) | 22,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| State Capital Aid | 2,000,000 | Moderate | 2 | 1 | 1 | 1 | 1 | 6 | Stop |
| County Capital Aid | 6,000,000 | High | 3 | 1 | 1 | 1 | 1 | 7 | Stop |
| Capital Grants | 2,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Total Revenues | 80,678,500 | | | | | | | | |
| Expenses | | | | | | | | | |
| Salaries and Benefits | 50,000,000 | High | 3 | 3 | 2 | 1 | 2 | 11 | Continue |
| Supplies and Materials | 5,000,000 | High | 3 | 2 | 1 | 1 | 1 | 8 | Stop |
| Services | 10,000,000 | High | 3 | 2 | 1 | 1 | 1 | 8 | Stop |
| Scholarships and Fellowships | 6,000,000 | High | 3 | 3 | 3 | 1 | 1 | 11 | Continue |
| Utilities | 800,000 | Low | 1 | 1 | 1 | 1 | 1 | 5 | Stop |
| Depreciation/ Amortization | 2,000,000 | Moderate | 2 | 2 | 2 | 2 | 1 | 9 | Continue |
| Total Expenses | 73,800,000 | | | | | | | | |
| Greater of Revenues or Expenses | 80,678,500 | | | | | | | | |

To rate each account caption above enter a 1 for Low, 2 for Moderate or 3 for High. The Account Risk Assessment should be completed for all Asset, Liability, Revenue and Expense Accounts. High and Moderate risk accounts will move forward to the Process Risk Assessment.

| | |
|----------|---|
| Low | Total Score of 8 or less. |
| Moderate | Total Score of less than 12 but greater than 8. |
| High | Total Score of 12 or greater. |

Note: Risk ratings will vary by community college. Numbers above are for example purposes only.

Case Study – Financial Risk Assessment

Community College XYZ

Process Risk

| Legend | |
|--------|------------------------|
| | Auto Calculating Field |
| | User Entry Field |
| | Copy from Account Risk |

| | |
|--------------|----------|
| Prepared by: | T. Smith |
| Reviewed by: | J. Doe |

| Account | Account Risk Rating (High or Moderate) | Significant Processes | Size and Composition | Susceptibility Due to Error/ Fraud | Complexity of Transactions | Similarity of Transactions | IT Dependency/ Manual Intervention | Degree of Subjectivity/ Estimation | Total Score | Stop or Continue to Location Risk or to Narrative |
|---|--|--|----------------------|------------------------------------|----------------------------|----------------------------|------------------------------------|------------------------------------|-------------|---|
| Cash & Cash Equivalents; Restricted Cash & Cash Equivalents | High | Cash Receipts - Automated | 3 | 3 | 1 | 2 | 1 | 1 | 11 | Continue |
| | | Cash Receipts - Manual | 1 | 3 | 1 | 2 | 3 | 1 | 11 | Continue |
| | | Deposits | 3 | 2 | 1 | 1 | 3 | 1 | 11 | Continue |
| | | Bank Reconciliation | 3 | 2 | 2 | 1 | 3 | 1 | 12 | Continue |
| | | Data Access Rights to Cash App | 3 | 3 | 1 | 2 | 3 | 1 | 13 | Continue |
| Receivables, Net (Students) | High | Invoicing/Billing | 3 | 2 | 2 | 2 | 2 | 1 | 12 | Continue |
| | | Allowance Calculation - Students | 1 | 2 | 2 | 1 | 2 | 2 | 10 | Stop |
| | | Return of Title IV Funds | 3 | 3 | 3 | 1 | 2 | 1 | 13 | Continue |
| | | Reconcile Sub A/R to G/L | 3 | 3 | 2 | 1 | 2 | 1 | 12 | Continue |
| | | Data Access Rights to A/R App | 3 | 3 | 1 | 1 | 3 | 1 | 12 | Continue |
| Capital Assets, Depreciable | Moderate | New Assets (Additions) | 1 | 2 | 1 | 2 | 3 | 1 | 10 | Stop |
| | | Dispose of Assets (Deletions) | 1 | 3 | 2 | 2 | 2 | 1 | 11 | Continue |
| | | Calculate Depreciation | 2 | 1 | 2 | 2 | 2 | 3 | 12 | Continue |
| | | Physical Inventory | 3 | 3 | 1 | 2 | 3 | 1 | 13 | Continue |
| | | Record/Reconcile Subsystem to G/L | 3 | 3 | 1 | 2 | 2 | 1 | 12 | Continue |
| | | Accrual Reporting | 2 | 1 | 2 | 2 | 3 | 1 | 11 | Continue |
| | | Data Access Rights to Cap Assets Subsystem | 3 | 3 | 1 | 1 | 3 | 1 | 12 | Continue |
| Student Tuition & Fees, Net | High | Calculate Scholarship Discounts | 1 | 3 | 2 | 1 | 3 | 2 | 12 | Continue |
| | | Calculate Allowance for Uncollectibles | 2 | 2 | 2 | 1 | 3 | 3 | 13 | Continue |
| | | Update the Tuition & Fees Tables | 3 | 3 | 2 | 2 | 3 | 1 | 14 | Continue |
| | | Data Access Rights to Revenue Tables | 3 | 3 | 1 | 1 | 3 | 1 | 12 | Continue |

To rate each process above enter a 1 for Low, 2 for Moderate or 3 for High. The Process Risk Assessment should be completed for all account captions with a total score of High or Moderate on the Account Risk Assessment.

| | |
|----------|--|
| Low | Total Score of 10 or less. |
| Moderate | Total Score of less than 15 but greater than 10. |
| High | Total Score of 15 or greater. |

Note: High and Moderate risk Liability, Revenue except Student Tuition & Fees, Net and Expense accounts have been intentionally omitted. Risk rating will vary by community college. Numbers above are for example purposes only.

Case Study – Financial Risk Assessment

Community College XYZ

Location Risk

| Legend | |
|--------|------------------------|
| | Auto Calculating Field |
| | User Entry Field |
| | Copy from Process Risk |

| | |
|--------------|----------|
| Prepared by: | T. Smith |
| Reviewed by: | J. Doe |

| Account | Significant Process | Process Risk Rating (High or Moderate) | Locations | Prior Year Issues | IT Environment | Complexity of Business and Accounting Transactions | Changes in Business or Accounting Transactions | Quantitative Significance | Total Score | Stop or Continue to Narrative |
|--|---------------------------|--|-----------------|-------------------|----------------|--|--|---------------------------|-------------|-------------------------------|
| Cash & Cash Equivalents; Restricted Cash & Cash Equivalents | Cash Receipts - Automated | Moderate | Cashiers Office | 3 | 1 | 1 | 2 | 3 | 10 | Continue |
| | | | Bookstore | 2 | 1 | 1 | 1 | 2 | 7 | Stop |
| | | | | | | | | | 0 | |
| | | | | | | | | | 0 | |
| | | | | | | | | | 0 | |

If a significant process is High or Moderate risk and performed at more than one location, you must complete the Location Risk Assessment template. Location risk helps management to understand which locations represent the highest risk for each financial statement account and consequently require the most effort to document and test. If a significant process is not performed at more than one location, the Location Risk Assessment template is not applicable.

To rate each location above enter a 1 for Low, 2 for Moderate or 3 for High.

| | |
|----------|---|
| Low | Total Score of 8 or less. |
| Moderate | Total Score of less than 12 but greater than 8. |
| High | Total Score of 12 or greater. |

Note: Locations and risk ratings will vary by community college. Numbers above are for example purposes only.

Case Study – Financial Risk Assessment

Community College XYZ

Narrative

Fund(s): Proprietary

Account(s): Cash and Cash Equivalents; Restricted Cash and Cash Equivalents

Significant Process: Cash Receipts - Automated

Location: Cashiers Office

Significant Process Risk Rating: Moderate

Supporting System(s) / Application(s): Colleague Modules A/R and General Ledger

This document provides a description of the above Significant Process as of FYE 6/30/2012.

Internal controls are *Italicized*, Critical Controls are **Bolded** and control weaknesses are underlined.

Input: Cashier Office payment collections

Output: Deposit Preparation

Source(s): Cashiers, Accounts Receivable Manager

Prepared by: Risk Assessment Team Member

Interview Date: Nov. 11, 2011

Cash receipting with a cash register system (automated):

Customer (student) pays for Tuition and Fees in person at the Cashiers Office. Before accepting check payment, the check is verified with a valid picture ID (driver's license, military id) at the time of receipt and all necessary information is added to the check in case of NSF (driver's license number, student ID number). If the customer is paying with a credit card, the card holder must be present. This is verified by a picture ID. Once the check, credit card, or cash is receipted into the student's account on the Datatel system, *a pre-numbered receipt is generated and given to the customer. (CR-1)* Checks are not restrictively endorsed as soon as they are received.

Online Payments:

For on-line payments, customers must have a valid Datatel Webadvisor account (login id and password). A cashiering session is created for the Webadvisor cashier, exactly like a live cashier. Students login to their Webadvisor accounts and make payment. *A pre-numbered receipt is generated and provided to the customer. (CR-1)*

Mail-in payments:

For mail payments, they are *picked up by the VP's staff assistant (CR-2)* and recorded in a manual check log that is maintained in the vault in the Cashiers Office. The checks and the check log are given to the Accounts Receivable Manager. Checks are distributed to various individuals in the Business Office. Those individuals sign the check log to indicate that they are taking responsibility for the checks. Business Office employees prepare a receipt transmittal, ensuring that the funds are coded accurately. The check and the receipt transmittal are returned to the Head Cashier or her backup for receipting. *The Accounts Receivable Manager obtains the check receipt log from the Cashiers Office. **The AR Manager is responsible for verifying that all checks recorded in the check log book have been receipted in the system. She indicates the receipt number and date in the check log book as proof of her verification.** (CR-3)*

All funds are secure in each cashier's locked drawer. (CR-4)

Case Study – Financial Risk Assessment

Community College XYZ

Narrative (continued)

Receipt Reversals:

If a cashier needs to complete a receipt reversal, the cashier requests approval from the Accounts Receivable Manager. *The Accounts Receivable Manager initials the receipt reversal. (CR-5) The Account Receivable Manager also approves and signs the Receipt Tender Code Analysis (RTCA) daily which includes the negative receipts. (CR-6)*

Close out procedures:

At the end of the day, each cashier counts their cash, credit card sales, and checks and completes a Daily Cash Count Sheet which includes the cashier's signature. *The Head Cashier runs the daily reports from the Datatel system (automatically updates the general ledger), reconciles the system receipt totals to the Cash Count Sheet totals, and signs as the reviewer. In the case of credit card receipts, the Head Cashier logs into Official Payments (the College's credit card processor) Back Office Reports and reconciles the report to the Datatel cashier session for Webadvisor payments, and signs as the reviewer. (CR-7) The Head Cashier prepares the deposit for the bank. The Controller reviews and signs the Daily Cash Analysis (DCA) package documentation including verifying the prepared deposits. (CR-8)* All cash receipt documentation is filed in the daily DCA package in the Business Office.

Note: Label all your controls with a control reference number in the above narrative. This control reference number will be cross-referenced throughout the remainder of the templates.

A critical control is a control that will prevent or detect an error in the event that all other controls fail. If there isn't a critical control in the process you may need to test all the controls in your narrative. If the critical control encompasses the prior controls you will only need to test the critical control and not the individual control.

Refer to the Guidance Manual and/or Case Studies for an example of how to complete the narrative template. The narrative should be for the process in place at the end of the current fiscal year. If your College's processes are changing during the fiscal year, document the new process that will be in effect at the end of the current fiscal year, rather than the old process.

Narratives should be written for all high and moderate risk processes. These have been intentionally omitted from the case study.

Case Study – Financial Risk Assessment

Community College XYZ

Walkthrough

Fund(s): Proprietary

Account(s): Cash and Cash Equivalents; Restricted Cash and Cash Equivalents

Significant Process: Cash Receipts - Automated

Location: Cashiers Office

Significant Process Risk Rating: Moderate

Supporting System(s) / Application(s): Colleague Modules A/R and General Ledger

This walkthrough assists in documenting our understanding of the design of controls. We are documenting the procedures performed, evidence obtained and conclusions as to the effective design of the underlying controls and whether the controls have been implemented. Select a transaction that has occurred within the current Fiscal Year and walk through all controls listed on the narrative template (template 02).

Walkthroughs should be performed by someone who is not ordinarily involved in the process, and if possible, should be performed when the process occurs. A walkthrough should be performed for all controls identified in the narrative, both critical and non-critical.

Control Owner's Title: Cashier, VP's Staff Assistant, AR Manager and Controller

Date of Walkthrough/Interview: Nov. 15, 2011

Walkthrough Performed by: Risk Assessment Team Member

Control Description and Control Reference #: *A pre-numbered receipt is generated and given to the customer. (CR-1)*

Transaction Selection: Receipt #34567 for student R. Jackson generated at 11:20am

Procedures to Perform: Verify that a pre-numbered receipt is generated and given to the student after payment.

Results: Observed student R. Jackson make a tuition payment of \$176.00 using a credit card. The cashier verified the student's ID before swiping the card. The system then generated a pre-numbered receipt for \$176.00 which was given to the student.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Control Description and Control Reference #: *Mail payments are picked up and recorded by the VP's staff assistant (CR-2)*

Transaction Selection: Mail payments for 11/15/2011

Procedures to Perform: Verify that mail payments are picked up and recorded in the check log by the VP's staff assistant.

Case Study – Financial Risk Assessment

Community College XYZ

Walkthrough (continued)

Results: Verified the VP's staff assistant picks up and records the mail payments in the check log (Segregation of Duties).

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Control Description and Control Reference #: *The AR Manager is responsible for verifying that all checks recorded in the check log book have been receipted in the system. She indicates the receipt number and date in the check log book as proof of her verification. (CR-3)*

Transaction Selection: Check received on 11/15/2011 in the amount of \$2,300.00 Receipt #38386

Procedures to Perform: Verify that the above check had been recorded in the check log and receipted into the system in a timely manner.

Results: On 11/15/2011, a check in the amount of \$2,300.00 had been receipted into the system. Receipt #38386.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Control Description and Control Reference #: *All funds are secure in each cashier's locked drawer. (CR-4)*

Transaction Selection: Payments made on 11/15/2011

Procedures to Perform: Verify that all cash and check payments are kept secured in the cashier's locked drawer.

Results: Observed several payments throughout the morning. All payments were immediately put into the cash drawer which was kept locked.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Control Description and Control Reference #: *The Accounts Receivable Manager initials the receipt reversal. (CR-5)*

Transaction Selection: Receipt reversals for 11/15/2011

Procedures to Perform: Verify that the AR Manager initials receipt reversals.

Results: Examined 2 receipt reversals for AR Manager's initials on 11/15/11. The AR Manager did sign off on each of the receipt reversals.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Case Study – Financial Risk Assessment

Community College XYZ

Walkthrough (continued)

Control Description and Control Reference #: *The Account Receivable Manager also approves and signs the Receipt Tender Code Analysis (RTCA) daily which includes the negative receipts. (CR-6)*

Transaction Selection: 11/15/2011 Receipt Tender Code Analysis Report
3/12/2012 Receipt Tender Code Analysis Report
5/14/2012 Receipt Tender Code Analysis Report

Procedures to Perform: Verify that the Receipt Tender Code Analysis Report was approved by the AR Manager on 11/15/2011, 3/12/2012, and 5/14/2012.

Results: AR Manager had not signed off on the Receipt Tender Code Analysis Report on 11/15/2011. Therefore, we reviewed 2 additional dates to verify that the 11/15th was an isolated incident and not a control weakness. After the review of the additional dates, it was determine that this was a control weakness.

Conclusion: The control does not appear to be in place and operating effectively at the time of the walkthrough. We will document this on the Issue Summary Log.

Control Description and Control Reference #: *The Head Cashier runs the daily reports from the Datatel system (automatically updates the general ledger), reconciles the system receipt totals to the Cash Count Sheet totals, and signs as the reviewer. In the case of credit card receipts, the Head Cashier logs into Official Payments (the College's credit card processor) Back Office Reports and reconciles the report to the Datatel cashier session for Webadvisor payments, and signs as the reviewer. (CR-7)*

Transaction Selection: 11/15/2011 Cash Count Sheets

Procedures to Perform: Verify that the signed Cash Count Sheet totals agree to the Datatel receipt totals; Verify the Head Cashier signed off on the Cash Counts. For credit card receipts, verify that the Back Office Report total agrees to the Webadvisor payment total and the Head Cashier signed off as reviewer.

Results: The signed Cash Count Sheet totals agreed to Datatel totals. The Back Office Report total agreed to Webadvisor total. The Head Cashier signed off on both as the reviewer.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Control Description and Control Reference #: *The Controller reviews and signs the Daily Cash Analysis (DCA) package documentation and verifies the prepared deposits. (CR-8)*

Transaction Selection: 11/15/2011 DCA package including the prepared deposits

Case Study – Financial Risk Assessment

Community College XYZ

Walkthrough (continued)

Procedures to Perform: Verify that the DCA package had been reviewed and signed by the Controller.

Results: The 11/15/2011 DCA package had been signed off by the Controller.

Conclusion: The control appears to be in place and operating effectively at the time of the walkthrough.

Note: This walkthrough will assist you when the test of controls is performed. During the walkthrough, if a control does not appear to be in place for the item selected, look at a few additional items to determine if the error noted for the first item was an isolated incident. If the issue is recurring, it is not necessary to document a test plan and perform testing. The issue should be added to the Issue Summary Log.

Refer to the Guidance Manual and/or Case Studies for an example of how to complete the walkthrough template.

Walkthroughs should be performed on all controls for all high and moderate risk processes. These have been intentionally omitted from the case study.

Case Study – Financial Risk Assessment

Community College XYZ

Risk and Control Matrix (RACM)

| | |
|--|--|
| Document: | Risk and Control Matrix (RACM) |
| Entity: | College XYZ |
| Reporting Date: | June 30, 2012 |
| Fund: | Proprietary |
| Financial Statement Account(s): | Cash and Cash Equivalents |
| System(s) / Application(s): | Colleague Modules A/R and General Ledger |

| | |
|---------------------|----------|
| Prepared by: | T. Smith |
| Reviewed by: | J. Doe |

| Significant Process | Process Risk Rating | Financial Statement Assertions | Risks | Control Owner | Control Description | Control Ref. # | Automated, Manual or Both? | Prevent or Detect? | Frequency of Control Activity |
|----------------------------------|---------------------|--------------------------------|--|----------------------|---|----------------|----------------------------|--------------------|-------------------------------|
| Cash Receipts (Automated) | Moderate | Completeness; Existence | Possibility of cash receipts missing due to fraudulent activity by employees which could lead to an understatement in cash and revenue. | Cashier | Pre-numbered receipt is generated and given to the customer. | CR-1 | Automated | Prevent | Daily |
| Cash Receipts (Automated) | Moderate | Completeness; Existence | Possibility of cash receipts missing due to fraudulent activity by employees which could lead to an understatement in cash and revenue. | VP's Staff Assistant | Mail payments are picked up and recorded on the check log by someone other than the cashier. | CR-2 | Manual | Prevent | Daily |
| Cash Receipts (Automated) | Moderate | Completeness; Existence | Possibility of cash receipts missing due to fraudulent activity by employees which could lead to an understatement in cash and revenue. | AR Manager | AR Manager is responsible for verifying that all checks recorded in the check log have been receipted in the system. | CR-3 | Manual | Detect | Daily |

All controls that were confirmed during the walk-through should be listed on the risk and control matrix. Also, bold all critical controls since they will be tested going forward.

Note: The remaining controls have been intentionally omitted.

Case Study – Financial Risk Assessment

Community College XYZ

Test Plan

| | |
|--|---------------------------|
| Document: | Test Plan |
| Entity: | College XYZ |
| Reporting Date: | June 30, 2012 |
| Fund: | Proprietary |
| Financial Statement Account(s): | Cash and Cash Equivalents |

| | |
|---------------------|----------|
| Prepared by: | T. Smith |
| Reviewed by: | J. Doe |

| | | | | | | Complete after testing | | | |
|---------------------------|---------------------|--|----------------|---|--|---|---------------------------|---------------|------------------|
| Significant Process | Process Risk Rating | Control Description | Control Ref. # | Objective of Test | Test Procedures | Results | Conclusion | Issue Raised? | Testing W/P Ref. |
| Cash Receipts (automated) | Moderate | AR Manager is responsible for verifying that all checks recorded in the check log have been receipted in the system (Datatel). | CR-3 | To determine that all checks received in the mail have been receipted into Datatel. | We will select a random sample of 20 business days and verify that all checks recorded in the check log were receipted into Datatel. | There were 2 incidents where the checks had not been receipted into Datatel in a timely manner. | Controls are ineffective. | Yes | CR |
| | | | | | | | | | |

Case Study – Financial Risk Assessment

Community College XYZ

Test Leadsheet

| | |
|--|---------------------------|
| Document: | Testing Leadsheet |
| Entity: | College XYZ |
| Reporting Date: | June 30, 2012 |
| Fund: | Proprietary |
| Financial Statement Account(s): | Cash and Cash Equivalents |

| | |
|----------------------|----------|
| Performed by: | T. Smith |
| Reviewed by: | J. Doe |

| | |
|-----------------------------|---------------------------|
| Significant Process: | Cash Receipts - Automated |
|-----------------------------|---------------------------|

| | |
|-----------------------------|----------|
| Process Risk Rating: | Moderate |
|-----------------------------|----------|

| | |
|-----------------------------|------|
| Control Reference #: | CR-3 |
|-----------------------------|------|

| | |
|-----------------------------|--|
| Control Description: | AR Manager is responsible for verifying that all checks recorded in the check log have been receipted in the system. |
|-----------------------------|--|

| | |
|---------------------------|-------|
| Control Frequency: | Daily |
|---------------------------|-------|

| | |
|-----------------------------------|--------|
| Automated, Manual or Both: | Manual |
|-----------------------------------|--------|

| | |
|---------------------------|--------|
| Prevent or Detect: | Detect |
|---------------------------|--------|

Should agree to RACM

| | |
|-----------------------|------------|
| Control Owner: | AR Manager |
|-----------------------|------------|

| | |
|------------------------------|-------------------|
| Estimated Population: | 240 Business Days |
|------------------------------|-------------------|

Should agree to Test Plan

| | |
|--------------------------------------|-------------------------|
| Sample Selection Methodology: | 20 random business days |
|--------------------------------------|-------------------------|

| | | |
|---------------------|----|-------------------------------|
| Sample Size: | 20 | Refer to Sample Size Guidance |
|---------------------|----|-------------------------------|

| | |
|-------------------------------|---|
| Source Test Documents: | Manual check log and daily cash receipts journal. |
|-------------------------------|---|

| | |
|-------------------------|---|
| Test Procedures: | Review the check log and verify that all checks have been assigned a receipt number and receipted into Datatel. |
|-------------------------|---|

| | |
|------------------------------------|---|
| Definition of an Exception: | Receipt was not recorded in the check log. Check was not receipted into Datatel in a timely manner. |
|------------------------------------|---|

| Testing Section: | Customize column headings as necessary | | | Attributes | | |
|------------------|--|--------------|---------------------|------------|-----|----------|
| Sample No. | Business Day | Receipt Date | Receipt # | A | B | W/P Ref. |
| 1 | 10/12/2011 | 10/12/2011 | 31345, 31346 | Y | Y | CR |
| 2 | 7/11/2011 | 7/15/2011 | 29828, 29829, 29830 | Y | *N | CR |
| 3 | 1/10/2012 | 1/12/2012 | 32201 | Y | *N | CR |
| 4 to 19 | | | | ... | ... | |
| 20 | 5/22/2012 | 5/22/2012 | 33002 to 33055 | Y | Y | CR |

| | | |
|--------------------|----------|--|
| Attributes: | A | Receipt recorded in the manual check log. |
| | B | Check receipted into Datatel in a timely manner. |

| | | |
|-------------------------|-----------|--|
| Tickmark Legend: | Y | Attribute satisfied without exception. |
| | N | Attribute not satisfied. |
| | *N | Check was receipted into Datatel untimely. |

| | |
|-----------------|---|
| Results: | There were 2 incidents where the checks had not been receipted into Datatel in a timely manner. |
|-----------------|---|

Case Study – Financial Risk Assessment

Community College XYZ

Issue Summary Log

**EAGLE Program
Issue Summary Log
College XYZ
June 30, 2012**

| Financial Statement Account(s) | Significant Process | Process Risk Rating | Control Description | Control Ref. # | Issue | Risk/ Implication | Recommendation | Management's Response |
|---------------------------------------|----------------------------|----------------------------|---|-----------------------|---|--|--|---|
| Cash and Cash Equivalents | Cash Receipts - Automated | Moderate | AR Manager is responsible for verifying that all checks recorded in the check log have been receipted in the Datatel. | CR-3 | Out of a sample of 20, we had 2 days where the receipted checks were not processed in a timely manner (4 days and 2 days late). | Possible increased risk of fraud due to delay in receipting of funds. Also, the college is not in compliance with the Daily Deposit Act. | The college needs to ensure that all funds are deposited daily. AR Manager's daily review of the receipted items needs to include a comparison of the check log date to the receipted date in Datatel. | The college's senior management agrees with the recommendation. This recommendation will be implemented in August 2012. |
| Cash and Cash Equivalents | Cash Receipts - Automated | Moderate | Checks are restrictively endorsed upon receipt. | N/A | Checks are not restrictively endorsed upon acceptance. | Possibility of fraudulent activity due to checks not being endorsed at the time of acceptance. | The college needs to ensure that all checks are restrictively endorsed upon acceptance. | The college's senior management agrees with the recommendation. This recommendation will be implemented in August 2012. |
| Cash and Cash Equivalents | Cash Receipts - Automated | Moderate | AR Manager also approves and signs the Receipt Tender Code Analysis daily which includes the negative receipts. | CR-6 | AR Manager had not signed the Receipt Tender Code Analysis Report on 11/15/2011, 3/12/2012 and 5/14/2012. | Possibility of fraudulent activity due to receipt reversals being performed that were unauthorized. | The college needs to ensure that the Receipt Tender Code Analysis report is signed by AR Manager which would detect any unauthorized receipt reversals. | The college's senior management agrees with the recommendation. This recommendation will be implemented in August 2012. |